Closomat Wash & Dry Toilet Specification

Ref: _____
Date: _____
Prepared for: _____
Condition: Multiple Sclerosis (MS)
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1. Clinical Overview
Multiple Sclerosis (MS) is a long-term neurological condition affecting the brain and spinal cord. Symptoms can include muscle weakness, fatigue, spasticity, reduced coordination, sensory changes and difficulties with mobility. MS affects everyone differently and symptoms may fluctuate or progress over time, often requiring adaptable equipment solutions to support independence and safety.

2. Functional Toileting Challenges
The individual's condition presents a combination of physical and functional barriers to safe toileting:

- Fatigue and weakness affecting transfers, posture and endurance during toileting
- Reduced hand function or dexterity making controls, clothing management and personal hygiene difficult
- Spasticity, tremors and sensory changes affecting safety, stability and hygiene awareness
- Urgency, incontinence or the need for rapid access to toileting facilities
- Fluctuating symptoms resulting in changing levels of independence from day to day

3. Impact on Safety, Hygiene and Independence
These challenges result in:

- Incomplete hygiene, increasing the risk of infection, odour and skin integrity concerns
- Increased reliance on carers during periods of fatigue, relapse or reduced function
- Reduced safety due to weakness, spasticity and increased falls risk during transfers
- Loss of dignity and confidence when assistance is required for intimate care
- Reduced energy available for other meaningful daily activities

4. Clinical Aim
To provide a safe, reliable and adaptable toileting solution that supports effective personal hygiene, promotes independence, reduces physical effort and accommodates changing needs as symptoms fluctuate or progress.



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SPECIFICATION & SOLUTION

5. Recommended Solution

Closomat Palma Vita Wash & Dry Toilet

Configured with accessible controls, integrated support arms and adaptable accessories to maximise safety, hygiene and independence.

6. Key Features with Clinical Outcomes & Costs

Feature	Clinical Outcomes	Indicative costs (ex VAT)
Closomat Palma Vita: Automatic wash & dry	Supports consistent personal hygiene whilst reducing reliance on manual cleansing and maintaining dignity and independence.	£3,300
Proxy Switch	Simplifies operation where hand strength, dexterity or coordination are reduced.	£225
Integrated Fold-Down Support Arms (where appropriate)	Improves stability, confidence and safety during transfers and toilet use.	£380
Adult Soft Seat	Provides additional comfort during toileting and prolonged sitting periods.	£195
Infrared Carer Remote Control	Enables discreet assistance where independent operation is reduced	£495
Total investment for the recommended solution (excluding installation)		**£4,595**

7. Adaptability & Environment

- Controls should be positioned and adapted to accommodate changing hand function, strength and dexterity
- Bathroom layout should allow sufficient space for wheelchair access, transfer equipment or hoisting if required
- Equipment configuration should be reviewed regularly to reflect fluctuating symptoms and progressive changes in mobility

8. Summary Specification Statement

The individual's Multiple Sclerosis affects mobility, dexterity, coordination and energy levels, making personal hygiene and safe toileting increasingly difficult to manage independently. Manual wiping may become unreliable due to fatigue, weakness and reduced hand function, whilst transfers can be affected by instability, spasticity and fluctuating symptoms. A Closomat Wash & Dry Toilet provides automatic washing and drying functions that reduce the need for manual cleansing and support effective hygiene. Combined with accessible controls, integrated support arms and adaptable accessories, the system can help maintain dignity, improve safety and reduce care dependency.

9. Professional & Evidence-Based Justification

This recommendation supports:

- **Prevention and wellbeing duties** through risk reduction and long-term suitability
- **Mental Capacity Act principles**, reducing cognitive demand and supporting independence
- **Equality and dignity in care**, ensuring appropriate reasonable adjustments
- **RCOT and HCPC standards**, with clear clinical reasoning and risk management
- **NICE guidance**, particularly in relation to infection prevention and continence care

10. Next Steps

Proceed to technical survey to confirm final layout, configuration and installation requirements. Call the Closomat team today on: Freephone: 0800 374 076 or Local Line: 0161 969 1199, offices open Monday to Friday 09:00 - 17:00.

Our Care Plan

Ultimate peace of mind for OTs and Service Users.

Closomat Wash and Dry Toilets are built to last, and have provided many decades of service to tens of thousands of people across the UK. So you can be confident that when you choose a Closomat toilet, you are choosing a well made and reliable product.

Our toilets come with a comprehensive 12-month warranty to provide cover in the unlikely event that things go wrong. In addition we offer our Closomat Care Plan to provide added peace of mind that the toilet will be properly looked after to ensure it provides many years of reliable service for the user and little or no come-backs to the OT or Local Authority.

OUR CARE PLAN COVERS

AN ANNUAL SERVICE



A Wash and Dry Toilet serviced regularly will keep it running smoothly. The annual service also provides an opportunity to ask any questions, or to request minor adjustments.

UNLIMITED CALLOUTS AND REPAIRS*



We'll be there for you as often as you need us to quickly find and fix any fault. We've got you covered. **Excluding weekends and holidays.*

PARTS AND LABOUR INCLUDED*



We'll replace any part which fails due to a manufacturing defect or wear and tear. **Excluding seat, outer cover and WC Pan. Accidental damage not covered.*

NO USER MAINTENANCE REQUIRED



Unlike some other manufacturers, we don't expect you to lift a finger to carry out any maintenance tasks yourself. We'll do it all for you.

DEDICATED SUPPORT DIRECT FROM THE MANUFACTURER



We made the toilet, here in the UK, so we know best. We use our own service engineers to carry out all servicing and repairs.

INTEREST FREE, MONTHLY PAYMENT OPTION



To help spread the cost of the service plan, we offer the convenience of a monthly payment plan via direct debit. We do not charge interest for this option.