Closomat Wash & Dry Toilet Specification

Ref: _____
Date: _____
Prepared for: _____
Condition: Haemorrhoids
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1. Clinical Overview
Haemorrhoids, commonly known as piles, are swollen veins in or around the rectum and anus. They can cause pain, itching, bleeding and discomfort, particularly during toileting. Whilst many cases improve with conservative management, chronic or severe symptoms can significantly affect toileting comfort, personal hygiene and confidence when using the bathroom.

2. Functional Toileting Challenges
The individual's condition presents a combination of physical and functional barriers to comfortable toileting:

- Pain and discomfort when sitting for prolonged periods, particularly on hard toilet seats
- Bleeding, irritation or discomfort when using toilet paper for personal hygiene
- Difficulty maintaining hygiene due to sensitivity and fear of aggravating symptoms
- Straining during bowel movements, often influenced by posture or toilet height
- Reduced tolerance for prolonged toileting tasks, leading to rushed or incomplete hygiene

3. Impact on Safety, Hygiene and Independence
These challenges result in:

- Incomplete hygiene, increasing the risk of irritation, discomfort and infection
- Reduced safety where discomfort or urgency leads to rushed movements
- Pain and anxiety associated with toileting routines
- Loss of dignity and confidence due to ongoing symptoms and hygiene concerns
- Reduced independence in everyday bathroom activities

4. Clinical Aim
To provide a comfortable, reliable and accessible toileting solution that supports effective personal hygiene, reduces discomfort, promotes independence and helps maintain dignity during toileting.



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SPECIFICATION & SOLUTION

5. Recommended Solution
Closomat Palma Vita Wash & Dry Toilet
Configured with adjustable washing functions and comfort-focused accessories to maximise hygiene, comfort and independence.

6. Key Features with Clinical Outcomes & Costs

Feature	Clinical Outcomes	Indicative costs (ex VAT)
Closomat Palma Vita: Automatic wash & dry	Supports consistent personal hygiene whilst reducing reliance on manual cleansing and maintaining dignity and independence.	£3,300
Adult Soft Seat	Provides a supportive and comfortable seating surface during tolieting	£195
Total investment for the recommended solution (excluding installation)		**£3,495**

7. Adaptability & Environment

- Controls should be simple, intuitive and positioned to encourage independent use wherever possible.
- Equipment should be appropriately sized and adaptable to accommodate growth, development and changing needs.
- Regular review should be considered to ensure the bathroom environment continues to support safe and effective toileting.

8. Summary Specification Statement
The individual's haemorrhoids cause pain, irritation and discomfort during toileting, making personal hygiene difficult to maintain. Manual wiping may aggravate symptoms, resulting in discomfort, incomplete hygiene and reduced confidence when using the bathroom.

A Closomat Wash & Dry Toilet provides automatic washing and drying functions that reduce the need for manual cleansing and support effective hygiene. Combined with adjustable settings and a supportive soft seat, the system can improve comfort, promote independence and support safer, more dignified toileting.

9. Professional & Evidence-Based Justification
This recommendation supports:

- **Prevention and wellbeing duties** through risk reduction and long-term suitability
- **Mental Capacity Act principles**, reducing cognitive demand and supporting independence
- **Equality and dignity in care**, ensuring appropriate reasonable adjustments
- **RCOT and HCPC standards**, with clear clinical reasoning and risk management
- **NICE guidance**, particularly in relation to infection prevention and continence care

10. Next Steps
Proceed to technical survey to confirm final layout, configuration and installation requirements. Call the Closomat team today on: Freephone: 0800 374 076 or Local Line: 0161 969 1199, offices open Monday to Friday 09:00 - 17:00.

Our Care Plan

Ultimate peace of mind for OTs and Service Users.

Closomat Wash and Dry Toilets are built to last, and have provided many decades of service to tens of thousands of people across the UK. So you can be confident that when you choose a Closomat toilet, you are choosing a well made and reliable product.

Our toilets come with a comprehensive 12-month warranty to provide cover in the unlikely event that things go wrong. In addition we offer our Closomat Care Plan to provide added peace of mind that the toilet will be properly looked after to ensure it provides many years of reliable service for the user and little or no come-backs to the OT or Local Authority.

OUR CARE PLAN COVERS

AN ANNUAL SERVICE



A Wash and Dry Toilet serviced regularly will keep it running smoothly. The annual service also provides an opportunity to ask any questions, or to request minor adjustments.

UNLIMITED CALLOUTS AND REPAIRS*



We'll be there for you as often as you need us to quickly find and fix any fault. We've got you covered. **Excluding weekends and holidays.*

PARTS AND LABOUR INCLUDED*



We'll replace any part which fails due to a manufacturing defect or wear and tear. **Excluding seat, outer cover and WC Pan. Accidental damage not covered.*

NO USER MAINTENANCE REQUIRED



Unlike some other manufacturers, we don't expect you to lift a finger to carry out any maintenance tasks yourself. We'll do it all for you.

DEDICATED SUPPORT DIRECT FROM THE MANUFACTURER



We made the toilet, here in the UK, so we know best. We use our own service engineers to carry out all servicing and repairs.

INTEREST FREE, MONTHLY PAYMENT OPTION



To help spread the cost of the service plan, we offer the convenience of a monthly payment plan via direct debit. We do not charge interest for this option.