Closomat Wash & Dry Toilet Specification

Ref: _____
Date: _____
Prepared for: _____
Condition: Fibromyalgia
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1. Clinical Overview
Fibromyalgia is a long-term condition characterised by widespread pain, fatigue and increased sensitivity to pressure and touch. Symptoms can fluctuate significantly from day to day and may include reduced mobility, cognitive difficulties, poor sleep and reduced physical endurance. These challenges can have a considerable impact on an individual's ability to complete toileting and personal hygiene tasks independently.

2. Functional Toileting Challenges
The individual’s condition presents a combination of physical and functional barriers to safe toileting:

- Pain and discomfort which can make sitting, transferring and personal hygiene more difficult
- Fatigue and reduced mobility during symptom flare-ups
- Increased sensitivity and discomfort when reaching, twisting or wiping
- Reduced dexterity or grip strength affecting controls and personal hygiene tasks
- Unpredictable symptom patterns making consistent self-care difficult to maintain

3. Impact on Safety, Hygiene and Independence
These challenges result in:

- Incomplete hygiene, increasing the risk of skin irritation and infection
- Increased reliance on carers during periods of severe symptoms
- Reduced safety due to pain, stiffness and fatigue affecting transfers
- Loss of dignity and confidence when assistance is required
- Reduced independence in everyday bathroom activities

4. Clinical Aim
To provide a safe, reliable and accessible toileting solution that reduces physical effort, supports effective personal hygiene, promotes independence and accommodates fluctuating symptoms over time.



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SPECIFICATION & SOLUTION

5. Recommended Solution
Closomat Palma Vita Wash & Dry Toilet
Configured with accessible controls, integrated support arms and comfort-focused accessories and transfer-support options to maximise safety, hygiene and independence.

6. Key Features with Clinical Outcomes & Costs

Feature	Clinical Outcomes	Indicative costs (ex VAT)
Closomat Palma Vita: Automatic wash & dry	Supports consistent personal hygiene whilst reducing reliance on manual cleansing and maintaining dignity and independence.	£3,300
Touch sensitive Hand/Foot Switch	Simplifies operation and improves accessibility where conventional controls may be difficult to use.	£225
Adult Standard Seat	Provides a safe and comfortable seating surface that supports everyday toileting activities.	£0
Aerolet Tilt	Provides mechanical assistance when sitting and standing, reducing physical effort and strain during transfers.	£3,995
Total investment for the recommended solution (excluding installation)		**£7,520**

7. Adaptability & Environment

- Controls should be easy to operate during periods of pain, fatigue or reduced hand function.
- Toilet height and seating should be configured to maximise comfort and minimise physical effort.
- Equipment should be adaptable to accommodate fluctuating symptoms and changing support needs over time.

8. Summary Specification Statement
The individual's fibromyalgia results in widespread pain, fatigue and reduced physical endurance, making toileting and personal hygiene difficult to complete consistently. Manual wiping and standard toilet use may increase discomfort, particularly during symptom flare-ups, affecting independence, safety and confidence.

A Closomat Wash & Dry Toilet provides automatic washing and drying functions that reduce the need for manual cleansing and support effective hygiene. Combined with accessible controls and transfer-support options, the system can improve comfort, reduce physical effort and support safer, more dignified toileting.

9. Professional & Evidence-Based Justification
This recommendation supports:

- **Prevention and wellbeing duties** through risk reduction and long-term suitability
- **Mental Capacity Act principles**, reducing cognitive demand and supporting independence
- **Equality and dignity in care**, ensuring appropriate reasonable adjustments
- **RCOT and HCPC standards**, with clear clinical reasoning and risk management
- **NICE guidance**, particularly in relation to infection prevention and continence care

10. Next Steps
Proceed to technical survey to confirm final layout, configuration and installation requirements. Call the Closomat team today on: Freephone: 0800 374 076 or Local Line: 0161 969 1199, offices open Monday to Friday 09:00 - 17:00.

Our Care Plan

Ultimate peace of mind for OTs and Service Users.

Closomat Wash and Dry Toilets are built to last, and have provided many decades of service to tens of thousands of people across the UK. So you can be confident that when you choose a Closomat toilet, you are choosing a well made and reliable product.

Our toilets come with a comprehensive 12-month warranty to provide cover in the unlikely event that things go wrong. In addition we offer our Closomat Care Plan to provide added peace of mind that the toilet will be properly looked after to ensure it provides many years of reliable service for the user and little or no come-backs to the OT or Local Authority.

OUR CARE PLAN COVERS

AN ANNUAL SERVICE



A Wash and Dry Toilet serviced regularly will keep it running smoothly. The annual service also provides an opportunity to ask any questions, or to request minor adjustments.

UNLIMITED CALLOUTS AND REPAIRS*



We'll be there for you as often as you need us to quickly find and fix any fault. We've got you covered. **Excluding weekends and holidays.*

PARTS AND LABOUR INCLUDED*



We'll replace any part which fails due to a manufacturing defect or wear and tear. **Excluding seat, outer cover and WC Pan. Accidental damage not covered.*

NO USER MAINTENANCE REQUIRED



Unlike some other manufacturers, we don't expect you to lift a finger to carry out any maintenance tasks yourself. We'll do it all for you.

DEDICATED SUPPORT DIRECT FROM THE MANUFACTURER



We made the toilet, here in the UK, so we know best. We use our own service engineers to carry out all servicing and repairs.

INTEREST FREE, MONTHLY PAYMENT OPTION



To help spread the cost of the service plan, we offer the convenience of a monthly payment plan via direct debit. We do not charge interest for this option.