Closomat Wash & Dry Toilet Specification

Ref: _____
Date: _____
Prepared for: _____
Condition: Falls Risk
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1. Clinical Overview
Falls are a significant safety concern, particularly for older adults and individuals with reduced mobility, balance difficulties, muscle weakness, sensory loss or cognitive changes. Bathrooms are a high-risk environment due to hard surfaces, confined spaces and wet floors. Many falls occur during toileting, particularly when transferring, rushing or using the bathroom at night.

2. Functional Toileting Challenges
The individual's condition presents a combination of physical and environmental barriers to safe toileting:

- Difficulty with sit-to-stand transfers due to weakness, joint pain or reduced balance
- Rushing due to urgency, increasing the risk of slips and poor positioning
- Reduced confidence following previous falls, affecting movement and transfer techniques
- Night-time toileting where poor lighting and fatigue increase risk
- Restricted bathroom layouts limiting safe use of mobility equipment or assistance

3. Impact on Safety, Hygiene and Independence
These challenges result in:

- Increased risk of injury, hospital admission and prolonged recovery following falls
- Reduced independence due to greater reliance on carers or support services
- Reduced confidence and avoidance of toileting activities due to fear of falling
- Increased supervision and physical demands placed on carers
- Reduced participation in everyday and social activities

4. Clinical Aim
To provide a safe, reliable and accessible toileting solution that reduces falls risk, supports safe transfers, promotes independence and improves confidence during bathroom use.



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SPECIFICATION & SOLUTION

5. Recommended Solution
Closomat Palma Vita Wash & Dry Toilet
Configured with accessible controls and transfer-support accessories to maximise safety, hygiene and independence.

6. Key Features with Clinical Outcomes & Costs

Feature	Clinical Outcomes	Indicative costs (ex VAT)
Closomat Palma Vita: Automatic wash & dry	Supports consistent personal hygiene whilst reducing reliance on manual cleansing and maintaining dignity and independence.	£3,300
Touch Sensitive Hand/Foot Switch	Enables simple and intuitive operation, particularly during episodes of urgency	£225
Integrated Fold-Down Support Arms	Improves stability, confidence and safety during transfers and toilet use	£380
Adult Standard Seat	Provides a safe and comfortable seating surface that supports everyday toileting activities	£0
Total investment for the recommended solution (excluding installation)		**£3,905**

7. Adaptability & Environment

- Toilet height and transfer supports should be selected to match the individual's mobility, balance and transfer method
- Bathroom lighting, particularly for night-time toileting, should support safe navigation and reduce trip hazards
- Floor surfaces, layout and equipment positioning should minimise obstacles and provide sufficient space for mobility aids or carer assistance

8. Summary Specification Statement
The individual presents with an increased risk of falls due to reduced strength, balance or mobility, making transfers and toileting activities more challenging. Rushing due to urgency, fatigue or night-time bathroom use can further increase the likelihood of slips, trips and loss of balance.

A Closomat Wash & Dry Toilet provides automatic washing and drying functions that reduce the need for unnecessary movement during personal hygiene. Combined with accessible controls and integrated support arms, the system can improve transfer safety, reduce falls risk and support greater independence whilst maintaining dignity and confidence.

9. Professional & Evidence-Based Justification
This recommendation supports:

- **Prevention and wellbeing duties** through risk reduction and long-term suitability
- **Mental Capacity Act principles**, reducing cognitive demand and supporting independence
- **Equality and dignity in care**, ensuring appropriate reasonable adjustments
- **RCOT and HCPC standards**, with clear clinical reasoning and risk management
- **NICE guidance**, particularly in relation to infection prevention and continence care

10. Next Steps
Proceed to technical survey to confirm final layout, configuration and installation requirements. Call the Closomat team today on: Freephone: 0800 374 076 or Local Line: 0161 969 1199, offices open Monday to Friday 09:00 - 17:00.

Our Care Plan

Ultimate peace of mind for OTs and Service Users.

Closomat Wash and Dry Toilets are built to last, and have provided many decades of service to tens of thousands of people across the UK. So you can be confident that when you choose a Closomat toilet, you are choosing a well made and reliable product.

Our toilets come with a comprehensive 12-month warranty to provide cover in the unlikely event that things go wrong. In addition we offer our Closomat Care Plan to provide added peace of mind that the toilet will be properly looked after to ensure it provides many years of reliable service for the user and little or no come-backs to the OT or Local Authority.

OUR CARE PLAN COVERS

AN ANNUAL SERVICE



A Wash and Dry Toilet serviced regularly will keep it running smoothly. The annual service also provides an opportunity to ask any questions, or to request minor adjustments.

UNLIMITED CALLOUTS AND REPAIRS*



We'll be there for you as often as you need us to quickly find and fix any fault. We've got you covered. **Excluding weekends and holidays.*

PARTS AND LABOUR INCLUDED*



We'll replace any part which fails due to a manufacturing defect or wear and tear. **Excluding seat, outer cover and WC Pan. Accidental damage not covered.*

NO USER MAINTENANCE REQUIRED



Unlike some other manufacturers, we don't expect you to lift a finger to carry out any maintenance tasks yourself. We'll do it all for you.

DEDICATED SUPPORT DIRECT FROM THE MANUFACTURER



We made the toilet, here in the UK, so we know best. We use our own service engineers to carry out all servicing and repairs.

INTEREST FREE, MONTHLY PAYMENT OPTION



To help spread the cost of the service plan, we offer the convenience of a monthly payment plan via direct debit. We do not charge interest for this option.