Closomat Wash & Dry Toilet Specification

Ref: _____
Date: _____
Prepared for: _____
Condition: Down's Syndrome
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1. Clinical Overview
Down's Syndrome is a genetic condition that affects physical development, learning ability and overall health. Individuals may experience reduced muscle tone, joint laxity, balance difficulties, delayed motor skills and cognitive or communication differences. These factors can affect independence with daily living activities, including toileting, personal hygiene and safe bathroom use.

2. Functional Toileting Challenges
The individual's condition presents a combination of physical, cognitive and functional barriers to safe toileting:

- Reduced muscle tone and strength affecting transfers, posture and seated stability
- Balance and coordination difficulties increasing the risk of slips and falls
- Fine motor challenges affecting controls, clothing management and personal hygiene
- Difficulties following multi-step toileting and hygiene routines independently
- Sensory sensitivities that may affect comfort and tolerance of bathroom environments

3. Impact on Safety, Hygiene and Independence
These challenges result in:

- Incomplete hygiene, increasing the risk of skin irritation and infection
- Increased reliance on carers for prompting, supervision or personal care support
- Reduced safety due to poor balance and reduced postural stability
- Loss of confidence when toileting tasks cannot be completed independently
- Reduced independence in everyday bathroom activities

4. Clinical Aim
To provide a safe, reliable and accessible toileting solution that supports personal hygiene, promotes independence, reduces reliance on complex routines and improves confidence during bathroom use.



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SPECIFICATION & SOLUTION

5. Recommended Solution

Closomat Palma Vita Wash & Dry Toilet

Configured with intuitive controls, integrated support arms and comfort-focused accessories to maximise safety, hygiene and independence.

6. Key Features with Clinical Outcomes & Costs

Feature	Clinical Outcomes	Indicative costs (ex VAT)
Closomat Palma Vita: Automatic wash & dry	Supports consistent personal hygiene whilst reducing reliance on manual cleansing and maintaining dignity and independence.	£3,300
Touch Sensitive Hand/Foot Switch	Simplifies operation and improves accessibility where strength, dexterity or endurance are reduced.	£225
Integrated Fold-Down Support Arms	Improves stability, confidence and safety during transfers and toilet use	£380
Adult Soft Seat	Provides additional comfort during toileting and prolonged sitting periods	£195
Infrared Carer Remote Control	Enables discreet assistance where independent operation is reduced	£495
Total investment for the recommended solution (excluding installation)		**£4,595**

7. Adaptability & Environment

- Seat height, support arms and positioning should be tailored to accommodate reduced muscle tone, balance difficulties and individual transfer abilities
- Controls should be simple, consistent and positioned to support understanding, routine development and independent operation
- Visual prompts, familiar bathroom layouts and consistent routines may help improve confidence and support successful toileting outcomes

8. Summary Specification Statement

The individual's Down's Syndrome affects muscle tone, balance, coordination and the ability to independently complete multi-step toileting and hygiene tasks. Reduced dexterity, postural stability and sequencing skills can increase reliance on carers and affect confidence, safety and independence.

A Closomat Wash & Dry Toilet provides automatic washing and drying functions that reduce the need for manual cleansing and simplify personal hygiene routines. Combined with intuitive controls, integrated support arms and a supportive soft seat, the system can improve safety, promote independence and support a more consistent and dignified toileting experience.

9. Professional & Evidence-Based Justification

This recommendation supports:

- **Prevention and wellbeing duties** through risk reduction and long-term suitability
- **Mental Capacity Act principles**, reducing cognitive demand and supporting independence
- **Equality and dignity in care**, ensuring appropriate reasonable adjustments
- **RCOT and HCPC standards**, with clear clinical reasoning and risk management
- **NICE guidance**, particularly in relation to infection prevention and continence care

10. Next Steps

Proceed to technical survey to confirm final layout, configuration and installation requirements. Call the Closomat team today on: Freephone: 0800 374 076 or Local Line: 0161 969 1199, offices open Monday to Friday 09:00 - 17:00.

Our Care Plan

Ultimate peace of mind for OTs and Service Users.

Closomat Wash and Dry Toilets are built to last, and have provided many decades of service to tens of thousands of people across the UK. So you can be confident that when you choose a Closomat toilet, you are choosing a well made and reliable product.

Our toilets come with a comprehensive 12-month warranty to provide cover in the unlikely event that things go wrong. In addition we offer our Closomat Care Plan to provide added peace of mind that the toilet will be properly looked after to ensure it provides many years of reliable service for the user and little or no come-backs to the OT or Local Authority.

OUR CARE PLAN COVERS

AN ANNUAL SERVICE



A Wash and Dry Toilet serviced regularly will keep it running smoothly. The annual service also provides an opportunity to ask any questions, or to request minor adjustments.

UNLIMITED CALLOUTS AND REPAIRS*



We'll be there for you as often as you need us to quickly find and fix any fault. We've got you covered. **Excluding weekends and holidays.*

PARTS AND LABOUR INCLUDED*



We'll replace any part which fails due to a manufacturing defect or wear and tear. **Excluding seat, outer cover and WC Pan. Accidental damage not covered.*

NO USER MAINTENANCE REQUIRED



Unlike some other manufacturers, we don't expect you to lift a finger to carry out any maintenance tasks yourself. We'll do it all for you.

DEDICATED SUPPORT DIRECT FROM THE MANUFACTURER



We made the toilet, here in the UK, so we know best. We use our own service engineers to carry out all servicing and repairs.

INTEREST FREE, MONTHLY PAYMENT OPTION



To help spread the cost of the service plan, we offer the convenience of a monthly payment plan via direct debit. We do not charge interest for this option.