Closomat Wash & Dry Toilet Specification

Ref: _____
Date: _____
Prepared for: _____
Condition: Diverticulitis
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1. Clinical Overview
Diverticulitis occurs when small pouches within the wall of the large intestine become inflamed or infected. It commonly affects older adults and can cause abdominal pain, altered bowel habits, urgency and increased frequency of toileting. Symptoms often fluctuate, with periods of relative stability interrupted by acute flare-ups that can significantly affect bathroom use and personal hygiene.

2. Functional Toileting Challenges
The individual's condition presents a combination of physical and functional barriers to safe toileting:

- Urgency and frequency requiring rapid access to toilet facilities
- Pain and discomfort which can make sitting, transferring and personal hygiene more difficult
- Fatigue or reduced mobility during flare-ups, particularly where other health conditions are present
- Potential incontinence if urgency cannot be managed effectively
- Increased discomfort when reaching, twisting or wiping

3. Impact on Safety, Hygiene and Independence
These challenges result in:

- Incomplete hygiene, increasing the risk of skin irritation and infection
- Increased reliance on carers during periods of severe symptoms
- Reduced safety where urgency leads to rushing or unsafe transfers
- Loss of dignity and confidence due to incontinence or hygiene difficulties
- Reduced independence in everyday bathroom activities

4. Clinical Aim
To provide a safe, reliable and accessible toileting solution that supports effective personal hygiene, reduces physical discomfort, promotes independence and helps maintain dignity during periods of symptom flare-up.



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SPECIFICATION & SOLUTION

5. Recommended Solution
Closomat Palma Vita Wash & Dry Toilet
Configured with automatic washing and drying functions and comfort-focused accessories to maximise hygiene, comfort and independence.

6. Key Features with Clinical Outcomes & Costs

Feature	Clinical Outcomes	Indicative costs (ex VAT)
Closomat Palma Vita: Automatic wash & dry	Supports consistent personal hygiene whilst reducing reliance on manual cleansing and maintaining dignity and independence.	£3,300
Adult Soft Seat	Provides a supportive and comfortable seating surface during frequent toileting episodes.	£195
Total investment for the recommended solution (excluding installation)		**£3,495**

7. Adaptability & Environment

- Controls should be positioned to allow quick and intuitive operation during episodes of urgency.
- Toilet height and seating should be configured to minimise abdominal discomfort during use.
- Consideration should be given to safe bathroom access, particularly during night-time toileting and periods of symptom flare-up.

8. Summary Specification Statement
The individual's diverticulitis results in urgency, increased toileting frequency, abdominal discomfort and potential difficulties maintaining effective personal hygiene. During flare-ups, these symptoms can reduce independence, increase reliance on carers and affect safety and dignity.

A Closomat Wash & Dry Toilet provides automatic washing and drying functions that reduce the need for manual cleansing and support consistent hygiene. Combined with a soft seat and accessible controls, the system can improve comfort, promote independence and support safer, more dignified toileting.

9. Professional & Evidence-Based Justification
This recommendation supports:

- **Prevention and wellbeing duties** through risk reduction and long-term suitability
- **Mental Capacity Act principles**, reducing cognitive demand and supporting independence
- **Equality and dignity in care**, ensuring appropriate reasonable adjustments
- **RCOT and HCPC standards**, with clear clinical reasoning and risk management
- **NICE guidance**, particularly in relation to infection prevention and continence care

10. Next Steps
Proceed to technical survey to confirm final layout, configuration and installation requirements. Call the Closomat team today on: Freephone: 0800 374 076 or Local Line: 0161 969 1199, offices open Monday to Friday 09:00 - 17:00.

Our Care Plan

Ultimate peace of mind for OTs and Service Users.

Closomat Wash and Dry Toilets are built to last, and have provided many decades of service to tens of thousands of people across the UK. So you can be confident that when you choose a Closomat toilet, you are choosing a well made and reliable product.

Our toilets come with a comprehensive 12-month warranty to provide cover in the unlikely event that things go wrong. In addition we offer our Closomat Care Plan to provide added peace of mind that the toilet will be properly looked after to ensure it provides many years of reliable service for the user and little or no come-backs to the OT or Local Authority.

OUR CARE PLAN COVERS

AN ANNUAL SERVICE



A Wash and Dry Toilet serviced regularly will keep it running smoothly. The annual service also provides an opportunity to ask any questions, or to request minor adjustments.

UNLIMITED CALLOUTS AND REPAIRS*



We'll be there for you as often as you need us to quickly find and fix any fault. We've got you covered. **Excluding weekends and holidays.*

PARTS AND LABOUR INCLUDED*



We'll replace any part which fails due to a manufacturing defect or wear and tear. **Excluding seat, outer cover and WC Pan. Accidental damage not covered.*

NO USER MAINTENANCE REQUIRED



Unlike some other manufacturers, we don't expect you to lift a finger to carry out any maintenance tasks yourself. We'll do it all for you.

DEDICATED SUPPORT DIRECT FROM THE MANUFACTURER



We made the toilet, here in the UK, so we know best. We use our own service engineers to carry out all servicing and repairs.

INTEREST FREE, MONTHLY PAYMENT OPTION



To help spread the cost of the service plan, we offer the convenience of a monthly payment plan via direct debit. We do not charge interest for this option.