Closomat Wash & Dry Toilet Specification

Ref: _____
Date: _____
Prepared for: _____
Condition: Crohn's Disease
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1. Clinical Overview
Crohn's Disease is a long-term inflammatory bowel condition that can affect any part of the digestive tract. Common symptoms include urgent or frequent bowel movements, abdominal pain, fatigue, diarrhoea and incontinence. Periods of flare-up can significantly affect toileting routines, personal hygiene and confidence, whilst ongoing symptoms may continue to impact comfort and independence.

2. Functional Toileting Challenges
The individual's condition presents a combination of physical and functional barriers to safe toileting:

- Increased urgency and frequency requiring rapid access to toilet facilities
- Pain, inflammation and sensitivity making wiping uncomfortable or distressing
- Fatigue reducing endurance for repeated toileting throughout the day
- Risk of skin irritation or breakdown due to frequent bowel movements and cleansing
- Anxiety and reduced confidence associated with accidents, pain or hygiene concerns

3. Impact on Safety, Hygiene and Independence
These challenges result in:

- Incomplete hygiene, increasing the risk of infection, irritation and discomfort
- Increased reliance on carers during severe flare-ups or periods of fatigue
- Reduced confidence in managing toileting independently
- Loss of dignity when assistance is required for intimate hygiene tasks
- Reduced participation in work, social and everyday activities

4. Clinical Aim
To provide a comfortable, reliable and accessible toileting solution that supports effective personal hygiene, reduces discomfort, promotes independence and helps maintain dignity during periods of symptom flare-up.



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SPECIFICATION & SOLUTION

5. Recommended Solution

Closomat Palma Vita Wash & Dry Toilet

Configured with automatic washing and drying functions and comfort-focused accessories to maximise hygiene, comfort and independence.

6. Key Features with Clinical Outcomes & Costs

Feature	Clinical Outcomes	Indicative costs (ex VAT)
Closomat Palma Vita: Automatic wash & dry	Supports consistent personal hygiene whilst reducing reliance on manual cleansing and maintaining dignity and independence.	£3,300
Adult Soft Seat	Provides additional comfort during toileting and prolonged sitting periods	£195
Total investment for the recommended solution (excluding installation)		**£3,495**

7. Adaptability & Environment

- Bathroom layout should support rapid, unobstructed access to the toilet during episodes of urgency
- Controls should be easy to locate and operate quickly when symptoms require immediate use
- Seating and cleansing functions should minimise irritation and support skin integrity during periods of frequent toileting

8. Summary Specification Statement

The individual's Crohn's Disease results in frequent and urgent bowel movements, pain, fatigue and increased hygiene requirements. During flare-ups, repeated wiping can cause discomfort, skin irritation and difficulty maintaining effective personal hygiene, impacting confidence, dignity and independence.

A Closomat Wash & Dry Toilet provides automatic washing and drying functions that reduce the need for manual cleansing and support effective hygiene. Combined with a supportive soft seat and accessible controls, the system can improve comfort, protect skin integrity and support safer, more dignified toileting during both flare-ups and periods of remission.

9. Professional & Evidence-Based Justification

This recommendation supports:

- **Prevention and wellbeing duties** through risk reduction and long-term suitability
- **Mental Capacity Act principles**, reducing cognitive demand and supporting independence
- **Equality and dignity in care**, ensuring appropriate reasonable adjustments
- **RCOT and HCPC standards**, with clear clinical reasoning and risk management
- **NICE guidance**, particularly in relation to infection prevention and continence care

10. Next Steps

Proceed to technical survey to confirm final layout, configuration and installation requirements. Call the Closomat team today on: Freephone: 0800 374 076 or Local Line: 0161 969 1199, offices open Monday to Friday 09:00 - 17:00.

Our Care Plan

Ultimate peace of mind for OTs and Service Users.

Closomat Wash and Dry Toilets are built to last, and have provided many decades of service to tens of thousands of people across the UK. So you can be confident that when you choose a Closomat toilet, you are choosing a well made and reliable product.

Our toilets come with a comprehensive 12-month warranty to provide cover in the unlikely event that things go wrong. In addition we offer our Closomat Care Plan to provide added peace of mind that the toilet will be properly looked after to ensure it provides many years of reliable service for the user and little or no come-backs to the OT or Local Authority.

OUR CARE PLAN COVERS

AN ANNUAL SERVICE



A Wash and Dry Toilet serviced regularly will keep it running smoothly. The annual service also provides an opportunity to ask any questions, or to request minor adjustments.

UNLIMITED CALLOUTS AND REPAIRS*



We'll be there for you as often as you need us to quickly find and fix any fault. We've got you covered. **Excluding weekends and holidays.*

PARTS AND LABOUR INCLUDED*



We'll replace any part which fails due to a manufacturing defect or wear and tear. **Excluding seat, outer cover and WC Pan. Accidental damage not covered.*

NO USER MAINTENANCE REQUIRED



Unlike some other manufacturers, we don't expect you to lift a finger to carry out any maintenance tasks yourself. We'll do it all for you.

DEDICATED SUPPORT DIRECT FROM THE MANUFACTURER



We made the toilet, here in the UK, so we know best. We use our own service engineers to carry out all servicing and repairs.

INTEREST FREE, MONTHLY PAYMENT OPTION



To help spread the cost of the service plan, we offer the convenience of a monthly payment plan via direct debit. We do not charge interest for this option.