Closomat Wash & Dry Toilet Specification

Ref: _____
Date: _____
Prepared for: _____
Condition: Congenital conditions
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1. Clinical Overview
Congenital conditions are health conditions present from birth and can affect physical, neurological and functional development. The impact varies significantly between individuals but may include limb differences, reduced dexterity, altered balance, joint instability, fatigue and mobility limitations. These challenges can affect independence, safety and the ability to complete toileting and personal hygiene tasks.

2. Functional Toileting Challenges
The individual's condition presents a combination of physical and functional barriers to safe toileting:

- Limited grip strength or dexterity for operating flush controls or completing personal hygiene
- Difficulty transferring on and off the toilet safely
- Reduced reach or balance during clothing management and cleansing
- Increased risk of falls where balance or stability is compromised
- Fatigue resulting from compensatory strategies and long-term musculoskeletal strain

3. Impact on Safety, Hygiene and Independence
These challenges result in:

- Incomplete hygiene, increasing the risk of skin irritation and infection
- Increased reliance on carers for personal hygiene and toileting support
- Reduced safety due to instability during transfers and toileting activities
- Loss of dignity and confidence when assistance is required
- Reduced independence in everyday bathroom activities

4. Clinical Aim
To provide a safe, reliable and accessible toileting solution that reduces the physical demands of personal hygiene, supports safe transfers, promotes independence and remains adaptable to changing needs over time.



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SPECIFICATION & SOLUTION

5. Recommended Solution

Closomat Palma Vita Wash & Dry Toilet
Configured with accessible controls, integrated support arms and adaptive accessories to maximise safety, hygiene and independence.

6. Key Features with Clinical Outcomes & Costs

Feature	Clinical Outcomes	Indicative costs (ex VAT)
Closomat Palma Vita: Automatic wash & dry	Supports consistent personal hygiene whilst reducing reliance on manual cleansing and maintaining dignity and independence.	£3,300
Infrared Carer Remote Control	Enables simple and accessible operation where conventional controls are difficult to use. Can also support discreet assistance when required.	£495
Integrated Fold-Down Support Arms	Improves stability, confidence and safety during transfers and toilet use.	£380
Adult Soft Seat	Provides a supportive and comfortable seating surface during toileting activities.	£195
Total investment for the recommended solution (excluding installation)		**£4,370**

7. Adaptability & Environment

- Controls should be positioned to maximise independent operation
- Additional accessories can be added or modified as needs change
- The system supports both independent and assisted toileting

8. Summary Specification Statement

The individual's congenital condition affects mobility, dexterity, balance and the ability to safely complete personal hygiene tasks. Manual wiping may be difficult or impossible due to reduced reach, grip function or stability, increasing the risk of incomplete hygiene and reliance on carers.

A Closomat Wash & Dry Toilet provides automatic washing and drying functions that reduce physical effort and support independence. The addition of accessible controls and integrated support arms improves safety during toileting and transfers, helping maintain dignity, confidence and quality of life.

9. Professional & Evidence-Based Justification

This recommendation supports:

- **Prevention and wellbeing duties** through risk reduction and long-term suitability
- **Mental Capacity Act principles**, reducing cognitive demand and supporting independence
- **Equality and dignity in care**, ensuring appropriate reasonable adjustments
- **RCOT and HCPC standards**, with clear clinical reasoning and risk management
- **NICE guidance**, particularly in relation to infection prevention and continence care

10. Next Steps

Proceed to technical survey to confirm final layout, configuration and installation requirements. Call the Closomat team today on: Freephone: 0800 374 076 or Local Line: 0161 969 1199, offices open Monday to Friday 09:00 - 17:00.

Our Care Plan

Ultimate peace of mind for OTs and Service Users.

Closomat Wash and Dry Toilets are built to last, and have provided many decades of service to tens of thousands of people across the UK. So you can be confident that when you choose a Closomat toilet, you are choosing a well made and reliable product.

Our toilets come with a comprehensive 12-month warranty to provide cover in the unlikely event that things go wrong. In addition we offer our Closomat Care Plan to provide added peace of mind that the toilet will be properly looked after to ensure it provides many years of reliable service for the user and little or no come-backs to the OT or Local Authority.

OUR CARE PLAN COVERS

AN ANNUAL SERVICE



A Wash and Dry Toilet serviced regularly will keep it running smoothly. The annual service also provides an opportunity to ask any questions, or to request minor adjustments.

UNLIMITED CALLOUTS AND REPAIRS*



We'll be there for you as often as you need us to quickly find and fix any fault. We've got you covered. **Excluding weekends and holidays.*

PARTS AND LABOUR INCLUDED*



We'll replace any part which fails due to a manufacturing defect or wear and tear. **Excluding seat, outer cover and WC Pan. Accidental damage not covered.*

NO USER MAINTENANCE REQUIRED



Unlike some other manufacturers, we don't expect you to lift a finger to carry out any maintenance tasks yourself. We'll do it all for you.

DEDICATED SUPPORT DIRECT FROM THE MANUFACTURER



We made the toilet, here in the UK, so we know best. We use our own service engineers to carry out all servicing and repairs.

INTEREST FREE, MONTHLY PAYMENT OPTION



To help spread the cost of the service plan, we offer the convenience of a monthly payment plan via direct debit. We do not charge interest for this option.