

closomat® Keeping it simple...

...Closomat is much more than just a product, it is a way of life and we are with you every step of the way:

1 Surveys and Demonstrations

We are available for home visits where upon we can demonstrate our products, agree what is required and provide advice on the installation - all free of charge!

2 Quotations

Following our visit to 'site' our representative will submit their report to our head office who will in turn issue a formal quotation for your review.

3 Supply

When the time is here to place your order we will process it with haste and accuracy, keeping you up to date all the way.

4 Installation

Our approved installers are on hand to provide a first-class installation service in line with the requirements discussed at the original 'site visit'.

5 Commissioning and After Sales & Maintenance

Following installation of your Closomat toilet, our fully trained engineers will visit you and check that the product has been installed to our demanding high standards and personalise it to meet your expectations— this visit is the commencement of your 12 month warranty.

As a Closomat customer you can rest assured that our team of 16 nationwide directly employed service engineers will be there when you need them.

Providing an annual service visit and unlimited call-outs for when your circumstances change, our team are here for you!

Our Commission visit includes:

- ✓ Personalisation
- ✓ One-to-one instruction and 'how to use'
- ✓ Inspection of installation making sure the water and electrical supplies meet current regulations
- ✓ Inspection of the installation with regards to the toilet's floor fixings and overall stability

Our Maintenance Agreements and Warranty include:

- ✓ Annual full service including our 15 point check
- ✓ Unlimited call outs
- ✓ Targeted response times ensure best customer service
- ✓ Trained and accredited staff
- ✓ Appropriate public liability insurance cover

- UK design and development
- UK manufacturing
- UK customer support

